

Server access

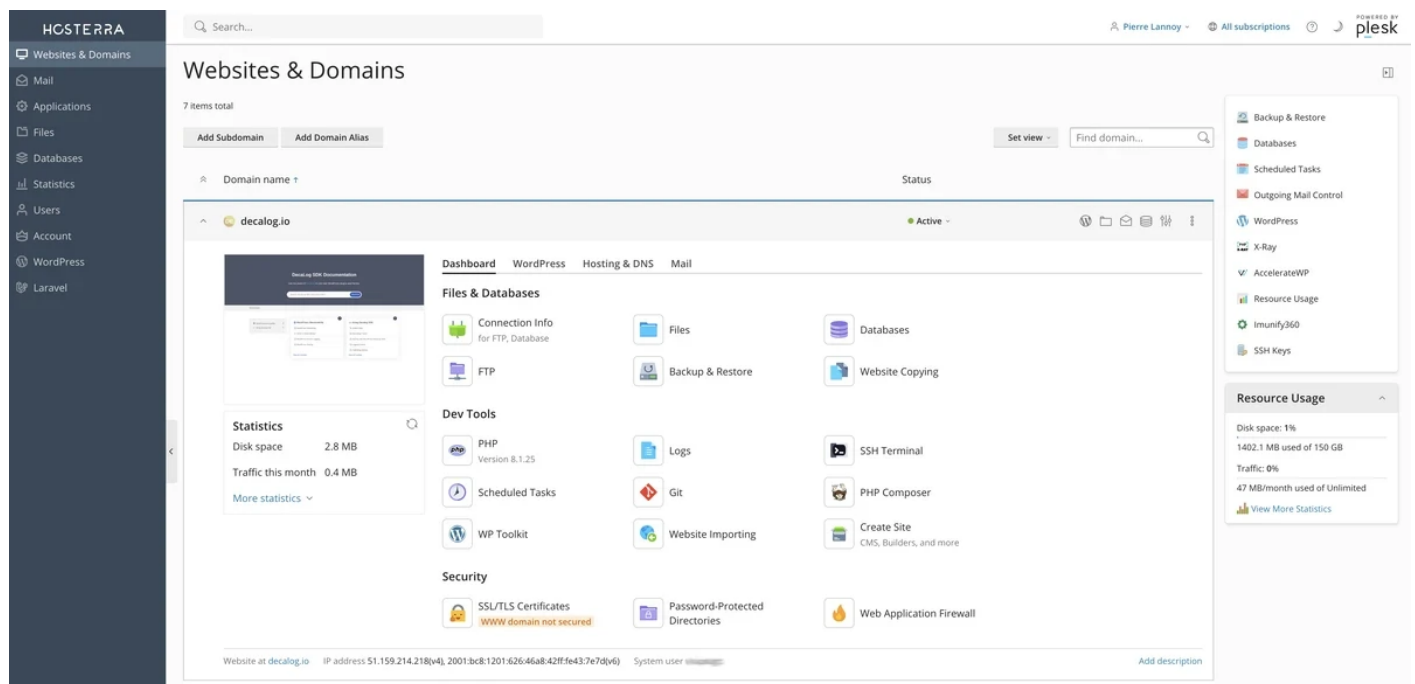
You can access your server via a number of methods and tools.

- [Web UI](#)
- [SSH access](#)
- [SFTP access](#)
- [FTP access](#)

Web UI

The easiest way to access your server is from your [Hosterra account](#). To do this, click on the service you want to manage and then in [the service details page](#), click on the **Plesk Login** button to access the Plesk interface of your server.

You can also connect directly to your server Plesk interface with the credentials and url we sent you by email after your purchase...



The screenshot displays the Plesk Web UI interface for a Hosterra account. The interface is organized into several sections:

- Header:** Includes the Hosterra logo, a search bar, and user information (Pierre Lannoy, All subscriptions).
- Left Sidebar:** A navigation menu with options like Websites & Domains, Mail, Applications, Files, Databases, Statistics, Users, Account, WordPress, and Laravel.
- Main Content Area:**
 - Websites & Domains:** Shows 7 items total, with buttons for 'Add Subdomain' and 'Add Domain Alias'. A search bar for domains is present.
 - Domain Overview:** For the domain 'decalog.io', it shows a 'Dashboard' tab and a status of 'Active'.
 - Files & Databases:** Includes 'Connection Info for FTP, Database', 'FTP', 'Files', 'Backup & Restore', 'Databases', and 'Website Copying'.
 - Dev Tools:** Includes 'PHP Version 8.1.25', 'Scheduled Tasks', 'WP Toolkit', 'Logs', 'Git', 'Website Importing', 'SSH Terminal', 'PHP Composer', and 'Create Site'.
 - Security:** Includes 'SSL/TLS Certificates' (with a warning 'WWW domain not secured'), 'Password-Protected Directories', and 'Web Application Firewall'.
 - Statistics:** Shows 'Disk space: 2.8 MB' and 'Traffic this month: 0.4 MB'.
- Right Sidebar:** A 'Resource Usage' panel showing 'Disk space: 1%' (1402.1 MB used of 150 GB), 'Traffic: 0%', and '47 MB/month used of Unlimited'.

SFTP access

For security reasons, the Web Hosting servers are only reachable via SFTP with keys (and not with a password). To access to your server you have to start by [adding the key\(s\)](#) you want to use.

Once a key added to your server, you can access it with any software that supports SFTP (Filezilla, Forklift, etc.). Make sure you use the following settings:

- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `22`
- Username: the username we sent you by email after your purchase
- Password: none

FTP access

For minimal security reasons, the Web Hosting servers are only reachable via **FTPs** (also called FTP TLS).

So, you must set your favorite software (Filezilla, Forklift, etc.) with the following parameters:

- Protocol: FTP TLS
- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `21`
- Username: the username we sent you by email after your purchase
- Password: the password for this user (initially sent to you by email, and that you have certainly already modified)