

Server access

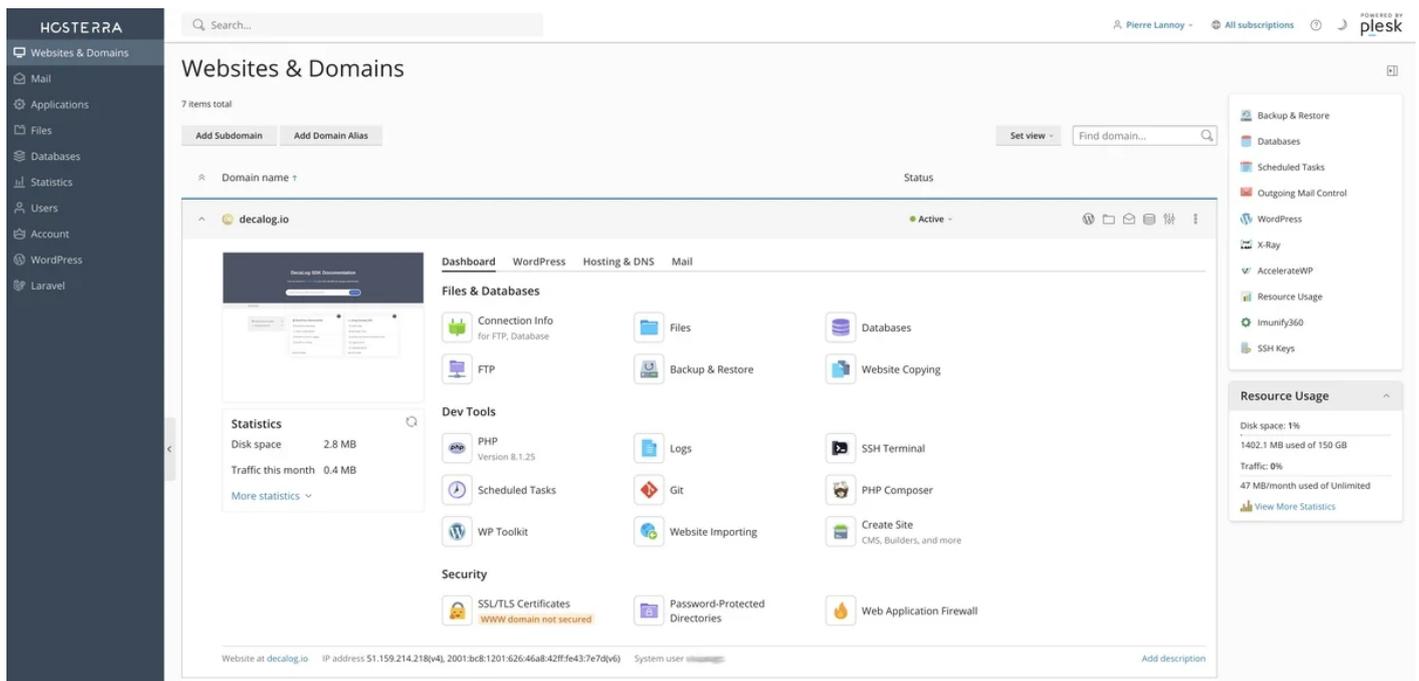
You can access your server via a number of methods and tools.

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Web UI

The easiest way to access your server is from your [Hosterra account](#). To do this, click on the service you want to manage and then in the [service details page](#), click on the **Plesk Login** button to access the Plesk interface of your server.

You can also connect directly to your server Plesk interface with the credentials and url we sent you by email after your purchase...



The screenshot displays the Plesk control panel interface. On the left is a dark sidebar with the 'HOSTERRA' logo and a navigation menu including 'Websites & Domains', 'Mail', 'Applications', 'Files', 'Databases', 'Statistics', 'Users', 'Account', 'WordPress', and 'Laravel'. The main content area is titled 'Websites & Domains' and shows a list of domains, with 'decalog.io' selected and its status set to 'Active'. Below the domain list is a detailed dashboard for 'decalog.io' with tabs for 'Dashboard', 'WordPress', 'Hosting & DNS', and 'Mail'. The dashboard includes sections for 'Files & Databases' (with links for Connection Info, FTP, Files, Backup & Restore, Databases, and Website Copying), 'Dev Tools' (with links for PHP, Scheduled Tasks, WP Toolkit, Logs, Git, Website Importing, SSH Terminal, PHP Composer, and Create Site), and 'Security' (with links for SSL/TLS Certificates, Password-Protected Directories, and Web Application Firewall). A 'Statistics' widget shows 'Disk space: 2.8 MB' and 'Traffic this month: 0.4 MB'. A 'Resource Usage' widget on the right shows 'Disk space: 1%' (1402.1 MB used of 150 GB) and 'Traffic: 0%' (47 MB/month used of Unlimited). The footer of the dashboard displays the website name, IP address (51.159.214.218), system user, and an 'Add description' link.


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'#####' '#####'
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'#####' '#####'
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-----[HOSTERRA]-----

Ethical & Sustainable Hosting

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#####
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Last login: Fri Oct 27 15:29:15 2023 from 90.103.x.x

[username@tabarly ~]#

SFTP access

For security reasons, the Web Hosting servers are only reachable via SFTP with keys (and not with a password). To access to your server you have to start by adding the key(s) you want to use.

Once a key added to your server, you can access it with any software that supports SFTP (Filezilla, Forklift, etc.). Make sure you use the following settings:

- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `22`
- Username: the username we sent you by email after your purchase
- Password: none

FTP access

For minimal security reasons, the Web Hosting servers are only reachable via **FTPs** (also called FTP TLS).

So, you must set your favorite software (Filezilla, Forklift, etc.) with the following parameters:

- Protocol: FTP TLS
- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `21`
- Username: the username we sent you by email after your purchase
- Password: the password for this user (initially sent to you by email, and that you have certainly already modified)