Server access

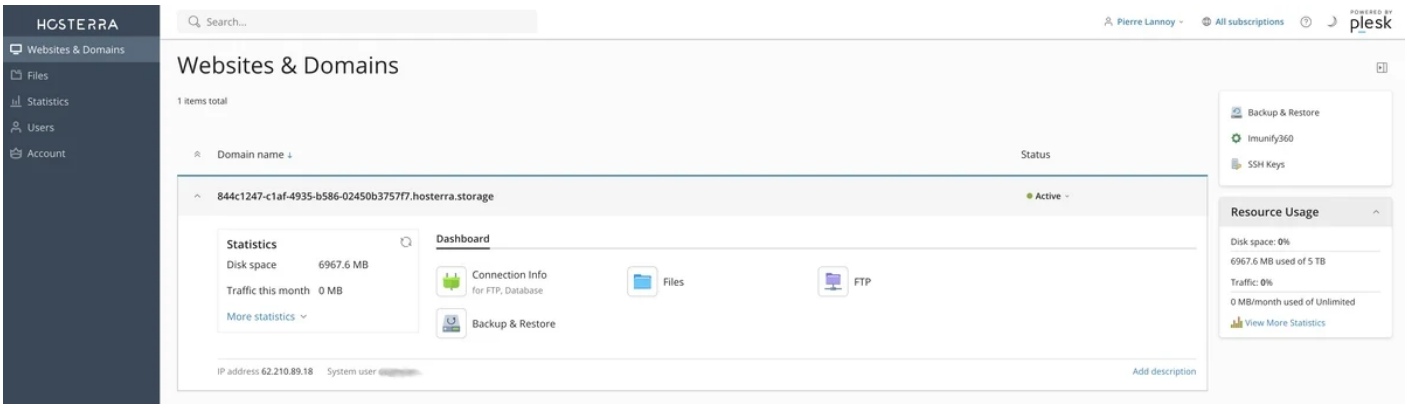
You can access your server via a number of methods and tools.

- Web UI
- SSH access
- SFTP access
- FTP access

Web UI

The easiest way to access your server is from your Hosterra account. To do this, click on the service you want to manage and then in the service details page, click on the **Plesk Login** button to access the Plesk interface of your server.

You can also connect directly to your server Plesk interface with the credentials and url we sent you by email after your purchase...



SSH access

For security reasons, the Storage servers are only reachable via SSH with keys (and not with a password). To access to your server you have to start by adding the key(s) you want to use.

Once a key added to your server, you can access it by the standard way:

```
> ssh username@tabarly.hosterra.tech

                                              WELCOME!

                                   HOSTERRA SERVERS ACCESS ARE
                                 SUBMITTED TO PRIVACY & SECURITY
                                            POLICIES

                                       LEGAL.HOSTERRA.EU/SSH

                                --------[ HOSTERRRA ]---------
                                 Ethical & Sustainable Hosting

Last login: Fri Oct 27 15:29:15 2023 from 90.103.x.x
[username@tabarly ~]#
```

SFTP access

For security reasons, the Storage servers are only reachable via SFTP with keys (and not with a password). To access to your server you have to start by adding the key(s) you want to use.

Once a key added to your server, you can access it with any software that supports SFTP (Filezilla, Forklift, etc.). Make sure you use the following settings:

- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `22`
- Username: the username we sent you by email after your purchase
- Password: none

FTP access

For minimal security reasons, the Storage servers are only reachable via **FTPs** (also called FTP TLS).

So, you must set your favorite software (Filezilla, Forklift, etc.) with the following parameters:

- Protocol: FTP TLS
- Server: the full name of your server, for example `tabarly.hosterra.tech`
- Port: `21`
- Username: the username we sent you by email after your purchase
- Password: the password for this user (initially sent to you by email, and that you have certainly already modified)