

Spam sensitivity

To set the spam sensitivity for incoming mail, go to the **Spam filter** tab. Here you can set the score that determines whether mail should be accepted, marked as spam or simply rejected. You can also add sender addresses that should always be considered non-spam (white list) or spam (black list).

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Spam filter

Rating

< 8 Green: this message is not spam

8 - 15 Yellow: this message may be spam, will be tagged as spam and moved to your junk folder

> 15 Red: This message is spam and will be rejected by the server

[Save changes](#) [Reset to server default](#)

Whitelist

Whitelisted email addresses are programmed to **never** classify as spam. Wildcards may be used. A filter is only applied to direct aliases (aliases with a single target mailbox) excluding catch-all aliases and a mailbox itself.

[+ Add item](#)

Search: Show entries

ID	Rule	Scope
No data available in table		

Showing 0 to 0 of 0 entries [PREVIOUS](#) [NEXT](#)

[Toggle all](#) [Actions ▾](#) [Remove](#)

Blacklist

Blacklisted email addresses to **always** classify as spam and reject. Rejected mail will **not** be copied to quarantine. Wildcards may be used. A filter is only applied to direct aliases (aliases with a single target mailbox) excluding catch-all aliases and a mailbox itself.

[+ Add item](#)

Search: Show entries

ID	Rule	Scope
No data available in table		

Showing 0 to 0 of 0 entries [PREVIOUS](#) [NEXT](#)

[Toggle all](#) [Actions ▾](#) [Remove](#)

If your domain administrator has whitelisted or blacklisted a sender, you won't be able to change this behavior for your mailbox: domain settings always override mailbox settings.

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