Manual configuration

Some client applications are unable to correctly read the "autoconfiguration" information issued by Hosterra Email. If this is the case with your software, you'll need to configure it manually. To help you do this, here's the information you'll need to input:

Incoming mail

You can choose to receive your mail via two protocols: IMAP (mail is stored on Hosterra Email servers) or POP (mail is downloaded and stored in your client software). If you wish to check your e-mails from several devices, you must select IMAP.

IMAP server : `hosterra.email`
Port : `993`
Encryption : autodetection or `SSL/TLS`
User : your complet email adress
Password : your mailbox password

POP/POP3 server : `hosterra.email`
Port : `995`
Encryption : autodetection or `SSL/TLS`
User : your complet email adress
Password : your mailbox password

Outgoing mail

For outgoing mail, always choose the SMTP protocol.

SMTP server : `hosterra.email`
Port : `465`
Encryption : autodetection or `SSL/TLS`
User : your complet email adress
Password : your mailbox password

Calendars

To synchronize your calendars, use the CalDAV protocol

Standard **CalDAV** url : `https://hosterra.email/SOGo/dav/`
Full **CalDAV** url : `https://hosterra.email/SOGo/dav/user@example.com/Calendar/personal/`

> Note that some softwares require you to enter the full url rather than the standard one.

Contacts

To synchronize your contacts, use the CardDAV protocol

Standard **CardDAV** url : `https://hosterra.email/SOGo/dav/`
Full **CardDAV** url : `https://hosterra.email/SOGo/dav/user@example.com/Contacts/personal/`

> Note that some softwares require you to enter the full url rather than the standard one.

Revision #3
Created 26 January 2024 13:41:41 by Pierre Lannoy
Updated 27 January 2024 07:07:03 by Pierre Lannoy