Getting started

Thank you for choosing Hosterra to host your emails, calendars and contacts.

This page is a guide to help you get started quickly with your new service. We know that the Hosterra interface is probably a little different from what you're used to... so here you'll find links to the most useful articles to get you started.

If you can't find what you're looking for in this guide, please don't hesitate to open a support ticket.

Accessing your service

To access your messages, calendars and contacts, you can use Hosterra Email webmail or configure your favorite client software.

You can also manage your service via a web interface called Mailcow.

Security for your service

Hosterra implements many tools to secure your service. These tools are controlled by Hosterra, and you can't configure them yourself. There are, however, some actions you can take to further secure your service:

- Change the initial service password.
- Enable multi-factor or passwordless authentication for your Hosterra Email account.
- Set up account delegation if necessary (Hosterra account).

Initial configuration

If you have a SoloBox, FamilyBox, ProBox or CustomBox account, you'll need to configure your DNS for a new domain, or migrate e-mail services from your previous provider to Hosterra Email.

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