

Domain migration

If you need to migrate all your existing email services to Hosterra Email, we strongly encourage you to proceed as follows:

1. Create in Hosterra Email all the mailboxes you have with your previous provider.
2. Migrate all old mailboxes to the new ones and let synchronization enabled.
3. Configure your DNS to point to Hosterra Email services.
4. Wait for DNS propagation to complete: your old server will continue to receive some mails until propagation is complete.
5. Configure client software to use Hosterra Email mailboxes.
6. After 24 hours, delete the synchronization tasks created in step 2, as they are no longer required: all your mails now goes through Hosterra Email.

By performing the migration operations in this order, you can be sure of not losing any old or new mail during DNS propagation (which can take up to 24 hours).

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