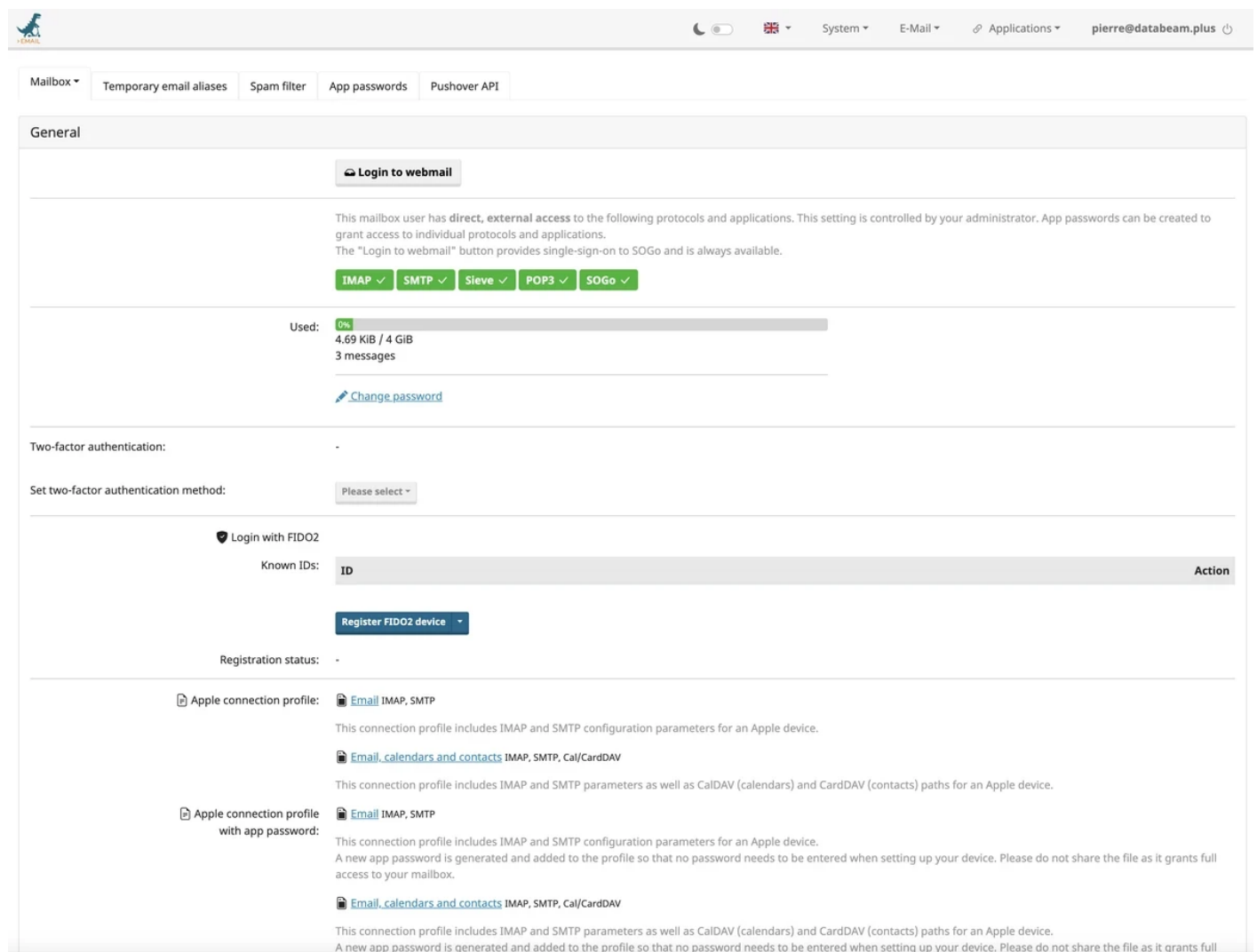


Administration (mailcow)

The administration and management of a mailbox or domain is done through an interface called Mailcow. Whatever type of Hosterra Email account you use and whatever your role, you can access Mailcow at <https://hosterra.email>.

Mailbox

If you're a user, mailcow offers you an interface and features to [manage your mailbox](#) and its options such as [spam sensitivity](#), [disposable aliases](#), etc.



The screenshot shows the Mailcow administration interface for a mailbox. At the top, there is a navigation bar with a logo, a moon icon, a language selector (UK), and several dropdown menus: System, E-Mail, Applications, and a user profile for pierre@databeam.plus. Below the navigation bar, there are tabs for Mailbox, Temporary email aliases, Spam filter, App passwords, and Pushover API. The main content area is titled "General" and contains several sections:

- Login to webmail:** A button labeled "Login to webmail".
- Access Protocols:** A text block explaining that the mailbox user has direct, external access to various protocols and applications. Below this text are five green buttons with checkmarks: IMAP, SMTP, Sieve, POP3, and SOGo.
- Storage Usage:** A section showing "Used: 0% 4.69 KIB / 4 GiB 3 messages" with a progress bar. Below this is a "Change password" link.
- Two-factor authentication:** A section with a "Set two-factor authentication method:" dropdown menu set to "Please select".
- Login with FIDO2:** A section with a "Register FIDO2 device" button and a table of "Known IDs" with columns for "ID" and "Action".
- Apple connection profiles:** Three sections for Apple connection profiles, each with a description and links to "Email, IMAP, SMTP" and "Email, calendars and contacts, IMAP, SMTP, Cal/CardDAV".

If you are not yet a Hosterra Email customer, you can test this interface with the following credentials:

URL <https://hosterra.email/>

User demo@example.com

Password demo1234

Domain

If you're a domain administrator, Mailcow will offer you all the features you need to [manage your domain](#).

The screenshot displays the Mailcow web interface for domain management. At the top, there is a navigation bar with a search icon, a moon icon, a flag icon, and several dropdown menus: 'System', 'E-Mail', and 'Applications'. The user is logged in as 'mailadmin_databeam.plus'. Below the navigation bar, there are tabs for 'Domains', 'Mailboxes', 'Resources', 'Aliases', 'Sync jobs', 'Filters', 'Address rewriting', and 'TLS policy maps'. The 'Domains' tab is active, showing a table of domains. The table has columns for 'Domain', 'Aliases', 'Mailboxes', 'Quota', 'Statistics', 'Default mailbox size', 'Max. size of a mailbox', 'RL', 'Relay domain', 'Active', and 'Action'. A single domain, 'databeam.plus', is listed with 0/2 aliases, 1/2 mailboxes, and a quota of 4.0 GiB / 8.0 GiB. Below the table, there are sections for 'Domain administrators', 'Created on', 'Last modified', and 'Tags'. The 'Created on' and 'Last modified' fields both show the date '2024-01-19 09:07:19'. At the bottom, there is a pagination control showing 'Showing 1 to 1 of 1 entries' and 'PREVIOUS 1 NEXT'.

If you are not yet a Hosterra Email customer, you can test this interface with the following credentials:

URL <https://hosterra.email/>

User mailadmin_example.com

Password demo1234

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