

# User interface overview

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# Dashboard

From the Hosterra dashboard, you can access the details of your mail hosting service(s). These details are presented as follows:

The screenshot shows the Hosterra dashboard for a mail hosting service. The top navigation bar includes the Hosterra logo and links for DASHBOARD, SERVICES, DOMAINS, SSL CERTIFICATES, BILLING, and SUPPORT. The main content area is for the domain AMONDOMAINE.FR and features a left sidebar with 'Overview', 'Change Password', and 'Datacenter' options. The central 'Mail Hosting' card displays 'ProBox Active' and a 'Mailcow Login' button. To the right, a summary box lists service details: Status (Active), Registration date (2023-12-31), Recurring Amount (0,00 €), Billing Cycle (Annually), Next due date (2024-12-31), and Payment Method (Stripe). Below this, a 'Technical details' table lists Username (mailadmin\_amondomaine.fr), Server Name (hosterra.email), and Datacenter (PAR1 - Saint-Ouen l'Aumône, Paris, France). A 'Related contracts' section provides links to view General Sales Terms, Special Terms of Service, and All documents.

AMONDOMAINE.FR

- Overview
- Change Password
- Datacenter

**Mail Hosting**

ProBox Active

[Mailcow Login](#)

Status  
● **Active**

Registration date  
**2023-12-31**

Recurring Amount  
**0,00 €**

Billing Cycle  
**Annually**

Next due date  
**2024-12-31**

Payment Method  
**Stripe**

Technical details	
Username	mailadmin_amondomaine.fr
Server Name	hosterra.email
Datacenter	PAR1 - Saint-Ouen l'Aumône, Paris, France

Related contracts	
General Sales Terms	<a href="#">View</a>
Special Terms of Service	<a href="#">View</a>
All documents	<a href="#">View</a>

## Left side menu

This menu gives you access to secondary details page to:

- change your service password;
- get details about the datacenter where the server is located.

# Mailcow access box

With the orange button, you can launch the mailcow interface.

## Technical details

All the technical information you need to know about your service.

## Billing details

A quick overview about prices and billing cycle of your service.

## Related contracts

The contracts you signed when you subscribed to this offer.

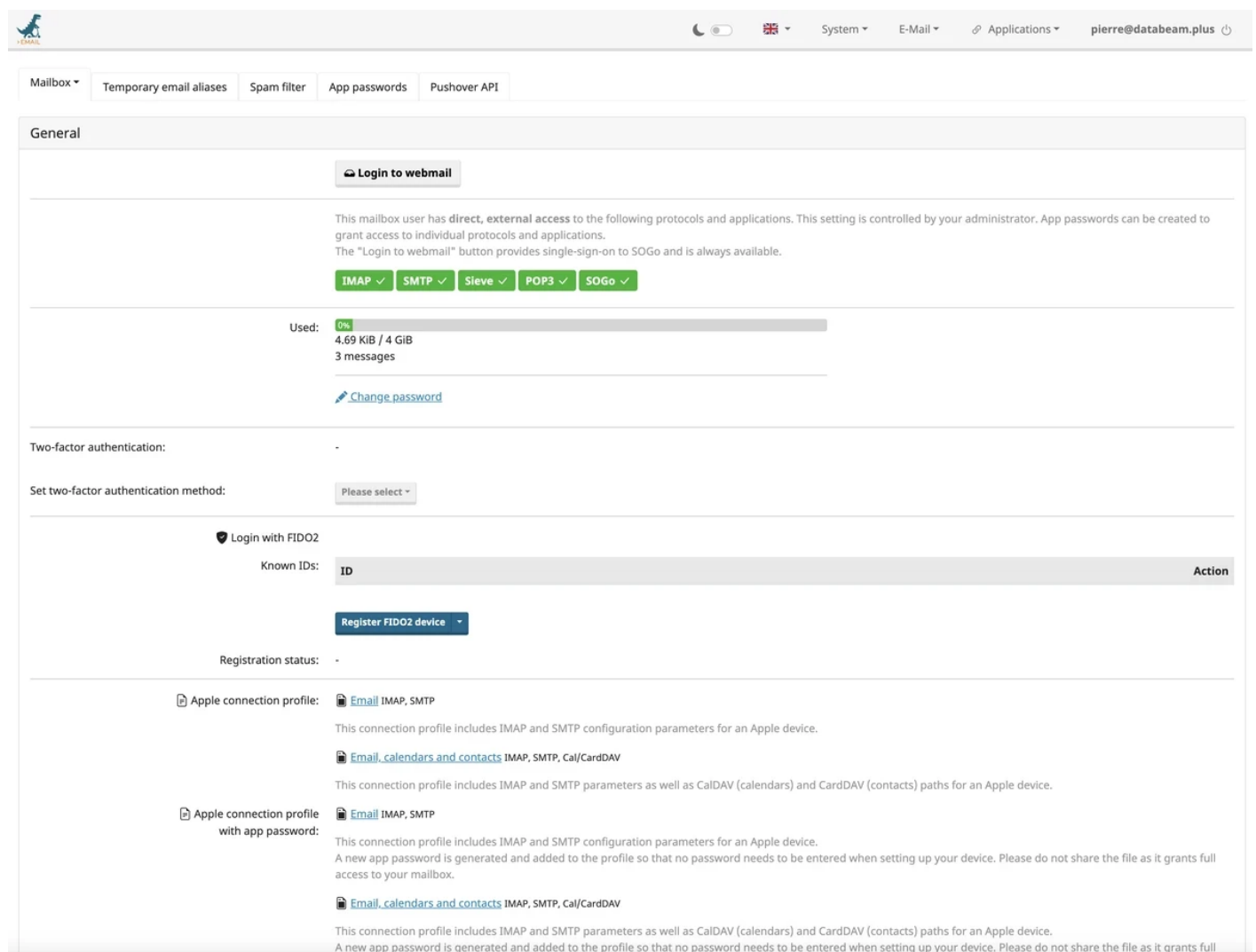
Note the given link take you to the exact contracts you signed as they were at the time of signing, and therefore as they apply in your case, for this server.

# Administration (mailcow)

The administration and management of a mailbox or domain is done through an interface called Mailcow. Whatever type of Hosterra Email account you use and whatever your role, you can access Mailcow at <https://hosterra.email>.

## Mailbox

If you're a user, mailcow offers you an interface and features to [manage your mailbox](#) and its options such as [spam sensitivity](#), [disposable aliases](#), etc.



The screenshot shows the Mailcow administration interface for a mailbox. At the top, there is a navigation bar with a logo, a moon icon, a language selector (English), and several dropdown menus: System, E-Mail, Applications, and a user profile for pierre@databeam.plus. Below the navigation bar, there are tabs for Mailbox, Temporary email aliases, Spam filter, App passwords, and Pushover API. The main content area is titled "General" and contains several sections:

- Login to webmail:** A button with a magnifying glass icon.
- Access protocols:** A text block explaining that the mailbox user has direct, external access to various protocols and applications, controlled by the administrator. It mentions that app passwords can be created for individual protocols and applications, and that the "Login to webmail" button provides single-sign-on to SOGo and is always available. Below this text are five green buttons with checkmarks: IMAP, SMTP, Sieve, POP3, and SOGo.
- Storage usage:** A section showing "Used:" with a progress bar at 0%. Below the bar, it displays "4.69 KiB / 4 GiB" and "3 messages". A "Change password" link is provided.
- Two-factor authentication:** A section with a "Set two-factor authentication method:" dropdown menu currently set to "Please select".
- Login with FIDO2:** A section with a "Known IDs:" table. The table has two columns: "ID" and "Action". Below the table is a "Register FIDO2 device" button.
- Registration status:** A section showing "Registration status:" as "-".
- Apple connection profiles:** A section with three entries, each representing an Apple connection profile. Each entry includes a profile name (e.g., "Email IMAP, SMTP" or "Email, calendars and contacts IMAP, SMTP, Cal/CardDAV") and a description of the profile's configuration parameters.

If you are not yet a Hosterra Email customer, you can test this interface with the following credentials:

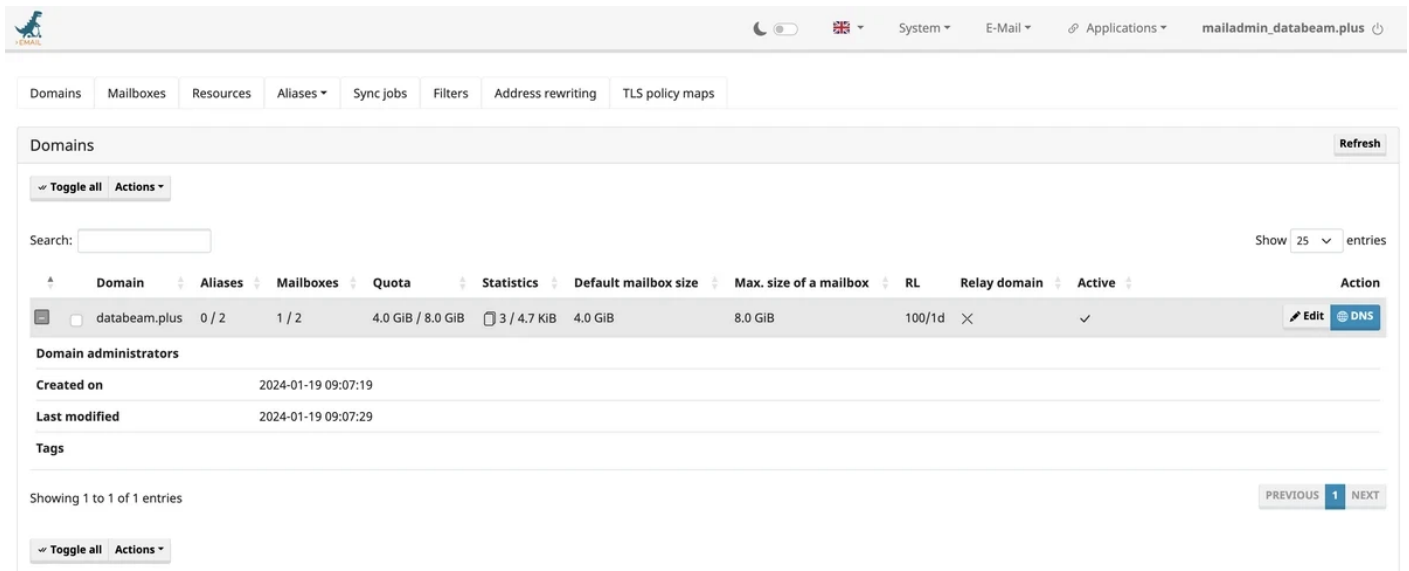
**URL** <https://hosterra.email/>

User demo@example.com

Password demo1234

# Domain

If you're a domain administrator, Mailcow will offer you all the features you need to [manage your domain](#).



The screenshot displays the Mailcow web interface for domain management. At the top, there is a navigation bar with a logo, a dark mode toggle, a language selector (UK flag), and several menu items: System, E-Mail, Applications, and the current user 'mailadmin\_databeam.plus'. Below the navigation bar is a breadcrumb trail: Domains > Mailboxes > Resources > Aliases > Sync jobs > Filters > Address rewriting > TLS policy maps. The main content area is titled 'Domains' and includes a 'Refresh' button. It features a search bar, a 'Toggle all' button, and an 'Actions' dropdown. A table lists domain details for 'databeam.plus':

Domain	Aliases	Mailboxes	Quota	Statistics	Default mailbox size	Max. size of a mailbox	RL	Relay domain	Active	Action
databeam.plus	0 / 2	1 / 2	4.0 GiB / 8.0 GiB	3 / 4.7 KiB	4.0 GiB	8.0 GiB	100/1d	X	✓	Edit DNS

Below the table, there are sections for 'Domain administrators', 'Created on' (2024-01-19 09:07:19), 'Last modified' (2024-01-19 09:07:29), and 'Tags'. At the bottom, it shows 'Showing 1 to 1 of 1 entries' and navigation buttons for 'PREVIOUS', '1', and 'NEXT'. There are also 'Toggle all' and 'Actions' buttons at the bottom of the table area.

If you are not yet a Hosterra Email customer, you can test this interface with the following credentials:

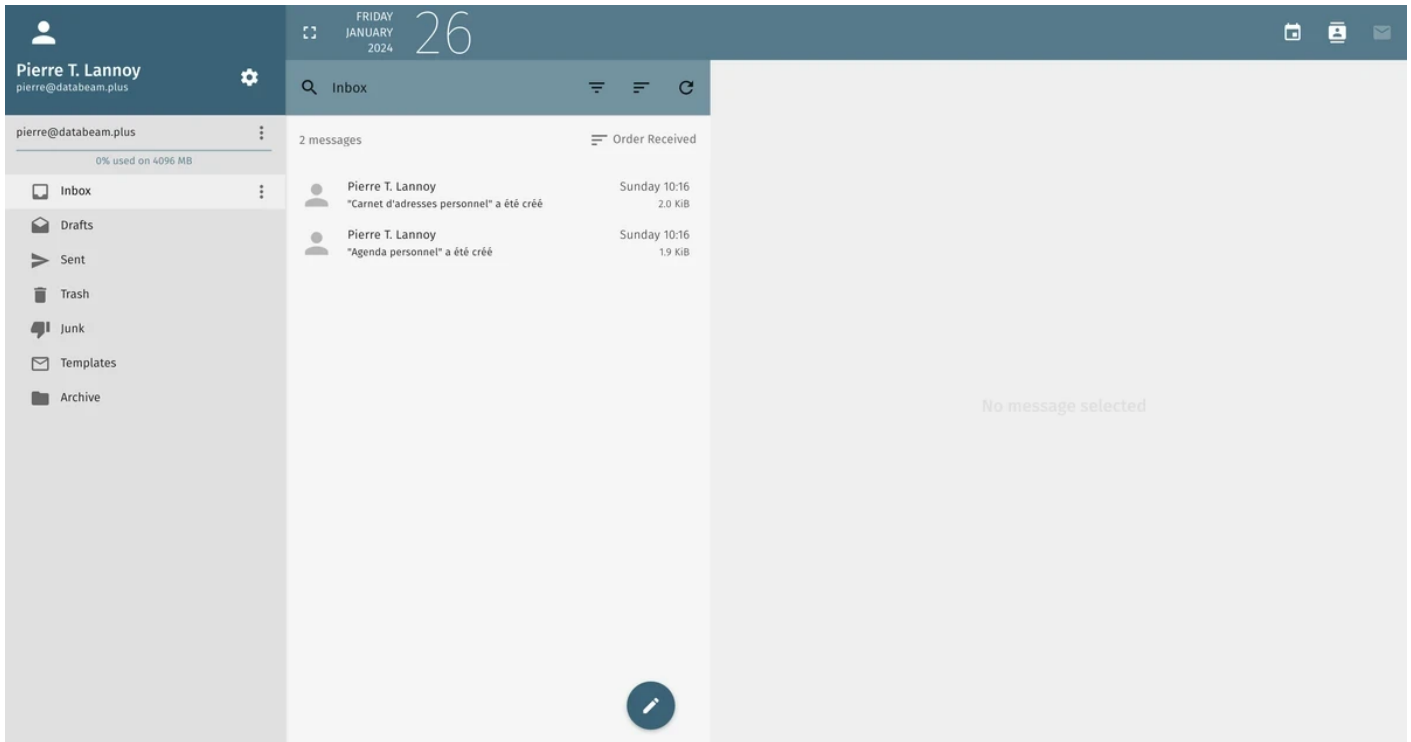
**URL** <https://hosterra.email/>

**User** mailadmin\_example.com

**Password** demo1234

# Webmail (SOGo)

Hosterra Email offers a webmail called SOGo. Powerful and easy to use, it's a complete alternative to [client software](#) for managing your messages, meetings and contacts.



If you are not yet a Hosterra Email customer, you can test SOGo with the following credentials:

**URL** <https://hosterra.email/SOGGo>

**User**

**Password**