

# Client configuration

You can configure any client software to use your emails, calendars and contacts without going through Hosterra Email [webmail](#).

You can do this immediately if you have subscribed to a BasicBox package. However, for SoloBox, FamilyBox, ProBox and CustomBox packages, you need to [configure DNS](#) first.

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# Standard softwares

If your favorite client software is eM Client, KDE Kontact, KMail, Mozilla Thunderbird or Windows Mail, you can set it up simply by choosing to add a new account. After entering your full email address and password, your software will use the automatic configuration issued by Hosterra Email.

Some Microsoft applications ask for additional server type information. If this is the case, select "Exchange Server".

If automatic configuration doesn't work, you can still [configure it manually](#) to take advantage of all Hosterra Email's features.

# Apple (macOS, iOS, iPadOS, etc.)

Your Apple device is configured using a "connection profile". You can download your connection profile by logging on to [your mailbox administration interface](#).

Once you've logged in, you'll find 4 login profiles on the home page. Download the one you wish to use, then open it on your device. It will then be visible at the bottom of the "Privacy and security" section of your device's system settings. All you have to do is activate it by following the suggested steps.

# Manual configuration

Some client applications are unable to correctly read the "autoconfiguration" information issued by Hosterra Email. If this is the case with your software, you'll need to configure it manually. To help you do this, here's the information you'll need to input:

## Incoming mail

You can choose to receive your mail via two protocols: IMAP (mail is stored on Hosterra Email servers) or POP (mail is downloaded and stored in your client software). If you wish to check your e-mails from several devices, you must select IMAP.

**IMAP server** :

Port :

Encryption : autodetection or

User : your complet email adress

Password : your mailbox password

**POP/POP3 server** :

Port :

Encryption : autodetection or

User : your complet email adress

Password : your mailbox password

## Outgoing mail

For outgoing mail, always choose the SMTP protocol.

**SMTP server** :

Port :

Encryption : autodetection or

User : your complet email adress

Password : your mailbox password

## Calendars

To synchronize your calendars, use the CalDAV protocol

Standard **CalDAV** url :

Full **CalDAV** url :

Note that some softwares require you to enter the full url rather than the standard one.

# Contacts

To synchronize your contacts, use the CardDAV protocol

Standard **CardDAV** url : `https://hosterra.email/S0Go/dav/`

Full **CardDAV** url : `https://hosterra.email/S0Go/dav/user@example.com/Contacts/personal/`

Note that some softwares require you to enter the full url rather than the standard one.

# Available ports

If you wish to make a custom configuration for a specific application, you can use the following ports:

Service	Encryption	Server	Port
IMAP	STARTTLS	hosterra.email	143
IMAPS	SSL	hosterra.email	993
POP3	STARTTLS	hosterra.email	110
POP3S	SSL	hosterra.email	995
SMTP	STARTTLS	hosterra.email	587
SMTPS	SSL	hosterra.email	465